



acumen

Technical Business Analyst (London HQ)

We are seeking out a talented technical business analyst, who is passionate about building solutions that our clients will love, with experience of working in a B2B market. You will join a dynamic and fast-paced environment and work with cross-functional teams to design, build and roll-out solutions that support the company's vision and strategy, alongside specific client needs. You will work closely with the technical product manager combining project planning and technical project activities to manage the entire life cycle of our initiatives.

You'll be delivering solutions across our Azure-based SaaS platform and infrastructure.

Our stack:

Core applications: C# .NET 6, SQL, Angular, Azure

Extended Integration platform: Azure Data Factory, Logic apps, Azure integration tools, App services, Function apps

This is an incredibly exciting time to be joining Acumen's product delivery team, with an opportunity to influence the team culture and platform roadmap at a critical point in our growth towards becoming a cloud-first SaaS provider, in an environment filled with lovely people and a passion for excellent customer experiences!

You will be

- Working closely with the technical product manager as an analyst in the integration and client funded workstream, supporting and designing solutions that interface with our client's external systems
- Familiar with technical concepts around API design and implementation
- Leading requirements and design workshops with client's business and technical stakeholders to define how the data integration maps and flows between systems.
- Documenting requirements and obtaining design sign off from the client
- Leading weekly project implementation calls with clients to share status updates on development and testing and supporting go-live and hyper care processes
- Supporting the QA with guidance around test scripts
- Supporting the client in SIT (System Integration Testing) and UAT (User acceptance testing) phases of an implementation
- Looking for opportunities to improve processes for the client and internal processes
- Interfacing configuration of pre-existing interfaces
- Managing the ongoing data integration and validation processes once initial integration is established
- Providing second line support in investigating any issues with solution implementations
- Understanding and analyzing data pipelines, algorithms, and automated systems to meet client requirements

Required Skills

- Understanding of databases and data models
- SQL Server T-SQL queries
- Experience of API's - through postman/ swagger or similar tools
- Business analysis requirements elicitation
- Great verbal and written communication
- Ability to define technical and functional design specifications
- Ability to define, and interpret non-functional requirements
- Ability to communicate with business and technical stakeholders with ease.
- Miro / Visio (or other similar data flow tools)
- Azure DevOps or Jira



Ideally, you will also be comfortable working with

- Power BI
- Azure Blob Storage and Azure Data Factory
- Microsoft Azure cloud systems, including technologies like App services, Function Apps and Key Vaults
- External ERP systems like SAP

If you've used similar systems but not these, that's okay – we're looking for familiarity with the concepts and an ability to absorb new knowledge quickly and get yourself up to speed with whatever the situation needs.

Benefits

This role offers a competitive salary of up to £40000 per annum depending on skills and experience. We offer flexible working; so you get to choose how and where you would work best, while keeping in touch through quarterly away days, monthly team events and meet ups. We are committed to building the capabilities of our teams so invest significantly in this, offering opportunities for both personal and further professional development. For further information about benefits, please visit our [Website](#).

About Acumen

Acumen deliver lasting change through smart revenue management for consumer brands. We do this through the deployment of our award-winning applications and delivery of our game changing consulting services.

[Acumen in 2021 – A Place Where Team Means More Report](#)

[Great Places to Work 2021](#)

Apply

To apply, please send us your CV to jobs@acumenci.com

Acumen is an equal opportunity employer that is fully committed to treating all of its employees and job applicants equally. We value and respect individuality and all the diverse ways of being; and do not discriminate on the basis of race, religion, colour, national origin, gender, sexual orientation, age, marital status, veteran status or disability status.

If you have a disability, health condition and/or are neurodiverse and may benefit from some adjustments and support then just ask; we don't want our hiring process to be a barrier for you. We will work with you to support your needs and identify reasonable adjustments that will help you to be at your best and have the best experience. We won't require you to provide proof to support your request; we trust you.